

CHARTER TOWNSHIP OF CLINTON POLICE DEPARTMENT

Fred Posavetz
Chief of Police

37985 Groesbeck Highway
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Telephone: (586) 493-7800 — Fax: (586) 493-7874

To: Ron Kendall, Service Manger
From: Timothy L. Folmar
Date: May 1, 2009
Re: Service Provided by Com Source Employees

As you're aware the Clinton Township Police Department recently became a member of the State of Michigan's M.P.S.C.S. radio system. The final installation of the 800 Mhz. equipment was completed in late March. On April 29, 2009 our department completed the transition to the M.P.S.C.S. system by removing the patch with our old analog radio system.

I wanted acknowledge several members of Com Source who were involved during the installation process.

Ozzie Mayer has been in constant contact to ensure the delivery of equipment went smoothly and to answer any questions that came up.


Andy Kleist has been extremely helpful in guiding us through the installation process, setting up the consoles and answering any questions I've had related to the operation of the system. His recommendations have allowed us to set the system up for success and to lessen the chance of catastrophic failure in case of an unforeseen event. He's assisted me with training so that in turn my dispatchers could be trained and feel comfortable with the operation of the new consoles.

Scott Thorley has also been very helpful during the installation process again taking the time to educate me on how to make the best use of the system features and answer any questions. The dispatchers were complaining of "humming" issues. Scott worked diligently to locate the problem and minimize it.

I would also like to commend the other installation staff members John Harshfield, Chuck McDivitt, Dave Peck, and Rick Tracy who kept the installation neat and took care to clean up their work areas and minimize any disruption to the dispatch center during daily operations.

I really can't imagine anyway the installation process could have gone any smoother. All of the above listed individuals exhibited professionalism during the time they spent working in our station.

Sincerely,



Timothy L. Folmar
Communications Supervisor

Cc: Chief Posavetz
Capt. Franey
File