

## **ComSource Technician**

Reports to Service Manager

This job is located at our Troy Service Center at 1919 Birchwood Drive, Troy, MI 48083

ComSource is looking for a full-time Technician to join our service team in our Troy office. The Technician will have a thorough understanding of equipment for two-way radios as well as be technically inclined, professional, organized and self-motivated.

### **Overview of job duties:**

To attend to the daily repair and troubleshooting of high-end radio products down to the component level. These products include portables, mobiles and repeaters.

### **Requirements: Technical**

- Basic electricity and electronics training a must
  - Understanding of AC and DC circuits as it pertains to voltage, current, power and ohms
  - Understanding and ability to demonstrate use of a DVM
  - Understanding and ability to interpret basic block diagrams and schematics in the electronic industry
- Basic knowledge of networking fundamentals
  - Switches/Routers/Gateways
  - Cat-5/6 cabling
- Follow test procedures, schematics and other instructions and troubleshoot to the component level (analog and digital circuitry) with the use of instrumentation and test aids
- Interface with cross-functional teams
- Repair/replace respective components
- Fill out requisition for parts, reports, repair estimates, etc. as needed for each job
- Use of basic hand tools such as wire strippers, crimpers, soldering equipment, etc.

### **Qualifications:**

- AS Degree in Engineering or equivalent certification plus 5-7 years experience
- Knowledge in Microsoft Office Suite and Tools
- Knowledge in troubleshooting electromechanical equipment and radio products
- Fluent in instrumentation such as service monitors, oscilloscope, watt meters, frequency generator, frequency counter and more
- An Electronics Engineering degree, CET, R56 or FCC License is helpful
- Must hold or obtain ETA certification within 6 months

### **Requirements: ComSource policies and procedures**

Complete adherence to the ComSource daily routine, e.g. being to work at the scheduled start time, penmanship, and proper completion of required job paperwork, adherence to dress code and assigned area cleanliness, etc.

### ***Other duties as assigned by Service Manager***

## **About ComSource:**

ComSource is a family owned business with around 30 employees and locations in Plymouth and Troy, MI. Nationwide, ComSource is ranked by Motorola as one of their top 15 Premier Partners. It has more than 20 years of experience in offering two-way radio solutions, bidirectional amplifiers, in-car video, FCC licensing, and 911 dispatch products. Additionally, ComSource owns MICHIGANTRBO — a digital network that allows commercial motor vehicles to connect instantly, safely, and legally using voice and GPS data. Whether it's a small, on-site system or a large enterprise installation, ComSource's innovative solutions create highly connected teams that are empowered with the information they need in the moments that matter most.

*ComSource offer competitive compensation to all its employees as well as comprehensive benefits which include medical, dental, vision, 401k, paid-time off, holiday pay and more.*

Please apply via email at [humanresources@comsourcemi.com](mailto:humanresources@comsourcemi.com). Contact Jenna Jackson at 734.738.0800 if you have any questions.